

Our Telesales Fundraisers



Please see below for the full list of our telesales team calling on behalf of make a smile lottery.

We work closely with a telesales agency. Please note calls are made Monday to Saturday between the hours of 9am and 6pm.

They call numbers a maximum of 2 times. All calls are filtered through the Telephone Preference Service (TPS) and all calls are recorded.

They have a Quality Assurance Team who monitor calls. Call agents are trained constantly by to ensure the highest level of customer service is apparent.

The names of telephone fundraisers calling are:

Beth Hamill
Steph Feeney
Craig Gilkes
Donna Southward

(list last updated 08/03/2024)